



Veezi Kiosk Getting Started Guide

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Veezi Kiosk System Requirements

Veezi Kiosk is only available for iPad tablets running iOS version 7.1 and above.

Veezi Kiosk Overview

Veezi Kiosk turns your iPad into a ticketing kiosk, allowing customers to scan their printed V-Tix or Fandango booking references and receive their tickets.

Veezi Kiosk saves your customers time spent in a queue, and helps your staff keep floor operations smooth.

Before you begin

Before you begin setting up Veezi Kiosk, here are a few things you should know:

- Veezi Kiosk is used exclusively for picking up tickets booked online via V-Tix or Fandango. Customers cannot purchase tickets or concessions from Veezi Kiosk.
- Veezi Kiosk uses the front-facing camera on your iPad to scan booking reference barcodes, and cannot be configured to use the back-facing camera.

Recommended iPad settings

To ensure Veezi Kiosk works as intended, we strongly recommend the following iPad settings.

Setting up Guided Access mode

Use **Guided Access** mode to ensure customers can only access **Veezi Kiosk** when using the iPad.

To enable Guided Access mode:

1. Navigate to **Settings>General>Accessibility>Guided Access**
2. Turn **Guided Access** on.
3. Set a passcode. This prevents customers from leaving the Veezi Kiosk app and ensures only your cinema staff can disable Guided Access.

To start a Guided Access session:

1. Open the Veezi Kiosk app.
2. Triple-click the **Home** button.
3. Adjust the Guided Access settings as you desire, and then tap **Start**

Note: Guided Access settings can be configured to turn off app controls, parts of the screen and motion sensing.

To end a Guided Access session:

1. Triple-click the **Home** button.
2. Enter the Guided Access passcode.

Disable auto-lock and set the screen brightness

Disable auto-lock and set the screen brightness on your iPad to ensure **Veezi Kiosk** is always ready and accessible for your customers.

To disable auto-lock:

1. Navigate to **Settings>General>Auto-Lock**
2. Select the **Never** option.

To set the screen brightness:

1. Navigate to **Settings>Display & Brightness**
2. Use the slider to set the screen brightness
3. Turn off the **Auto-Brightness** setting.

Logging in and choosing a site

To log in to **Veezi Kiosk**:

1. Log in using your Veezi Back Office credentials
2. Choose your site (if applicable)

Scanning booking references

Veezi Kiosk scans the barcode of online booking references from **V-Tix** and **Fandango**.

Printing tickets from Veezi Kiosk

Veezi Kiosk is compatible with the following printers:

- Epson TM-T80
- Epson TM-T88

Setting up an Epson TM-T80

Your Epson TM-T80 printer needs to be set up and connected to your network before it can work with your iPad and Veezi Kiosk.

For instructions on how to set up your Epson TM-T80, visit support.epson.com and go to the Epson TM-T80 page.

Setting up an Epson TM-T88

Your Epson TM-T88 printer needs to be set up and connected to your network before it can work with your iPad and Veezi Kiosk.

For instructions on how to set up your Epson TM-T88, visit support.epson.com and go to the Epson TM-T88 page.

Connecting a printer to your iPad

Veezi Kiosk makes it simple to connect your iPad to a printer.

Choosing a printer from the auto-discovery list

If the printer is connected to the same network as your iPad, it should automatically appear in the **Veezi Kiosk** printer list.

1. Log in to Veezi Kiosk
2. Navigate to Printer Settings
3. Select the printer from the list

If the printer does not appear in the list, try manually entering the IP address of the printer in the field provided.

Finding the IP address of your printer

For both the Epson TM-T80 and TM-T88, press and hold the **Feed** button on the printer for about 4 seconds.

The printer will print out the network settings on a receipt. The IP address will be listed at the top.

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